

Customer Service Representative Team Member

- **Pleasant, casual work environment**
- **Seasonal, full-time position: Spring - Fall**
- **Access to employer sponsored retirement account after one year of employment**

Since 1983, Wilson's Nursery has been a reliable wholesale source for quality plant materials. We grow and carry a full line of landscape plants from perennials to large caliper trees. During the past 5 years, under our second generation of leadership, we have experienced a substantial increase in sales and company growth.

We're looking for a committed individual to join us as a Customer Service Representative. As the point of contact for customers, your role is critical in ensuring Wilson's Nursery maintains its high standard of service.

Roles and Responsibilities Include:

- **Entering orders placed by phone, email or in person**
- **Answering inventory and availability questions**
- **Obtaining plant photos for quality verification**
- **Scheduling deliveries**
- **Collecting and processing payments**
- **Handling customer interactions in a polite, pleasant and efficient manner**

Reliable attendance is required, Monday – Friday, with an occasional ½-day Saturday in May and June. The pay range for the position is 18.00 to 22.00 per hour, based on experience and qualifications, with an earned increase available after a 3-month review.

As a team member at Wilson's Nursery you will enjoy:

- **Three-day weekends for Memorial Day, 4th of July and Labor Day**
- **Paid holidays after first 3 months of employment.**
- **Opportunities for extended education**
- **Expanding your knowledge of horticulture through collaboration with co-workers.**
- **Active work environment**

Wilson's is located approximately 45 minutes west of Minneapolis, in rural New Germany, about ½ mile off of Highway 7. On and adjacent to the nursery is the expansive, Crane Creek wetland. The beauty of the property is enhanced by the thousands of colorful plants we produce and makes for a perfect place for a walk during your break.

Interested individuals should submit resumes to hire@wilsonsnurseryinc.com. We will reach out to qualified candidates to schedule interviews.